Amendments to the Claims:

The following listing of claims will replace all prior versions, and listings, of claims in the application:

1.   (Currently Amended) A <u>device implemented</u> method of providing information for events associated with an operation of a payment media handling apparatus, the method comprising:

~~determining~~<u>causing a controller to determine</u> that a payment media handling operation event has occurred during the operation of the payment media handling apparatus;

<u>outputting a communication on an output device that:</u>

~~informing~~<u>informs</u> a responsible party of the payment media handling operation event; and

~~providing~~<u>provides</u> a set of instructions<u> comprising at least an audio and visual message</u> to the responsible party on ~~possible~~ action steps to resolve the payment media handling operation ~~event,~~<u>event; and</u>

<u>prompts the responsible party via the output device, prior to the providing step, whether it wants to receive the set of instructions.</u>

~~wherein the set of instructions comprises at least an audio and visual message.~~

2.   (Original) The method of claim 1, wherein the payment media handling operation event comprises at least one of a payment media handling apparatus error, a payment media handling apparatus electronic coupling event, a payment media handling apparatus operation question and a payment media processing event.

3.   (Original) The method of claim 1, wherein the set of instructions further comprises one or more of a visual message, an audio message and a text message.

4.   (Currently Amended) The method of ~~claim 2~~<u>claim 1</u>, wherein <u>the payment media handling operation event is a payment media handling apparatus error, and</u> the

payment media handling apparatus error comprises at least one of a payment media note jam, a payment media coin jam, a payment media note misfeed, a payment media coin misfeed, a payment media note double feed, an unauthorized payment media activity and a fraudulent payment media activity.

5.   (Currently Amended) The method of ~~claim 2~~claim 1, wherein the payment media handling operation event is a payment media handling apparatus electronic coupling event, and the payment media handling apparatus electronic coupling event comprises an event which identifies that the payment media handling apparatus is coupled to another electronic device.

6.   (Currently Amended) The method of ~~claim 2~~claim 1, wherein the payment media handling operation event is a payment media processing event, and the payment media processing event comprises one or more events associated with performance of a payment media operation.

7.   (Original) The method of claim 6, wherein the payment media operation includes at least one of a payment media acceptance operation, a start fund operation, a payment media change dispensing operation, a payment media advance operation and a payment media bank deposit operation.

8.   (Currently Amended) The method of claim 1, wherein the responsible party includes at least one of a payment media handling apparatus user, a supervisory entity in ~~the retail~~a retail store, a supervisory entity not physically located in the retail store, a payment media handling apparatus repair representative, a security representative and a law enforcement official.

9.   (Original) The method of claim 1, wherein the audio and visual message comprises at least one of a computer slide presentation and a video presentation.

10.   (Canceled)

11.   (Original) The method of claim 1, wherein the step of determining that the payment media handling operation event has occurred comprises performing at least one of a payment media handling apparatus self-diagnostic action and a payment media handling apparatus self-correcting action.

12.   (Currently Amended) A machine-readable storage medium that provides instructions for providing information for events associated with an operation of a payment media handling apparatus, the instructions, when executed by a processor, cause the processor to perform operations comprising:

determining that a payment media handling operation event has occurred during the operation of the payment media handling apparatus;

informing a responsible party of the payment media handling operation event; and

providing a set of instructions to the responsible party on possible action steps to resolve the payment media handling operation event,event; and

prompting the responsible party, prior to the providing step, whether it wants to receive the set of instructions;

wherein the set of instructions comprises at least an audio and visual message.

13.   (Original) The machine-readable storage medium of claim 12, wherein the set of instructions further comprises one or more of a visual message, an audio message and a text message.

14.   (Currently Amended) The machine-readable storage medium of claim 12, wherein the responsible party includes at least one of a payment media handling apparatus user, a supervisory entity in the retaila retail store, a supervisory entity not physically located in the retail store, a payment media handling apparatus repair representative, a security representative and a law enforcement official.

15. (Original) The machine-readable storage medium of claim 12, wherein the payment media handling operation event comprises at least one of a payment media handling apparatus error, a payment media handling apparatus electronic coupling event, a payment media handling apparatus operation question and a payment media processing event.

16. (Currently Amended) The machine-readable storage medium of ~~claim 15~~claim 12, wherein the payment media handling operation event is a payment media handling apparatus error and the payment media handling apparatus error comprises at least one of a payment media note jam, a payment media coin jam, a payment media note misfeed, a payment media note double feed, an unauthorized payment media activity and a fraudulent payment media activity.

17. (Currently Amended) The machine-readable storage medium of ~~claim 15~~claim 12, wherein the payment media handling operation event is a payment media handling apparatus electronic coupling event and the payment media handling apparatus electronic coupling event comprises an event which identifies that the payment media handling apparatus is coupled to another electronic device.

18. (Currently Amended) The machine-readable storage medium of ~~claim 15~~claim 12, wherein the payment media handling operation event is a payment media processing event and the payment media processing event comprises one or more events associated with performance of a payment media operation.

19. (Original) The machine-readable storage medium of claim 12, wherein the audio and visual message comprises at least one of a computer slide presentation and a video presentation.

20. (Currently Amended) A system for providing information for events associated with an operation of a payment media handling apparatus, the system comprising:

an output device; and

a ~~controller,~~controller coupled to the output ~~device, and that~~device:

determines~~for determining~~ that a payment media handling operation event has occurred during the operation of the payment media handling apparatus;

~~informs~~for informing a responsible party of the payment media handling operation event; and

~~provides~~for providing a set of instructions to the responsible party on ~~possible~~action steps to resolve payment media handling operation event, the set of instructions provided via the output device,

for prompting the responsible party, prior to providing the set of instructions, whether it wants to receive the set of instructions;

wherein the set of instructions comprises at least an audio and visual message.

21.-33. (Canceled)